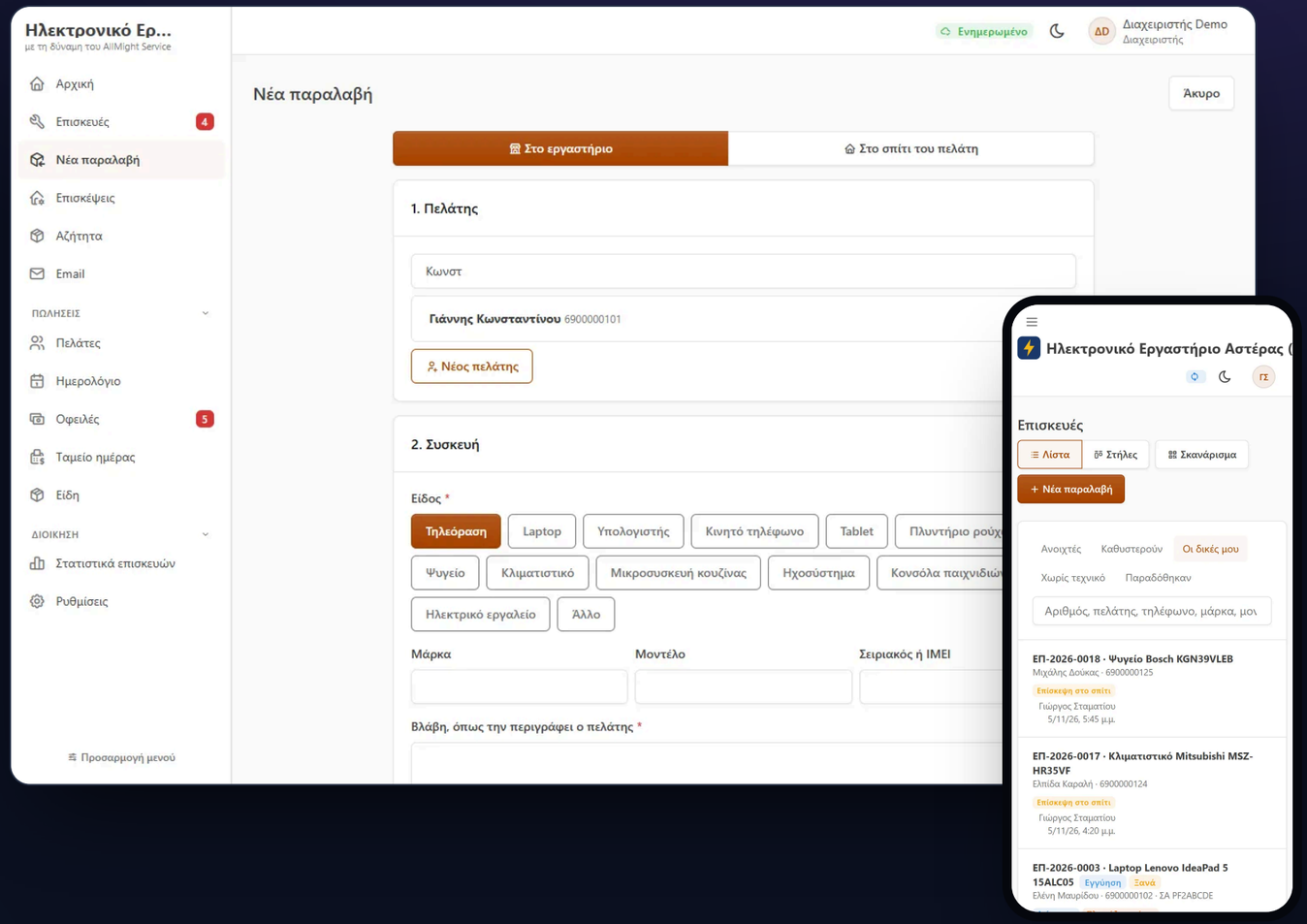
FOR TVS, APPLIANCES, COMPUTERS, PHONES AND WHATEVER ELSE YOU REPAIR

AllMight Service

Repair workshops

by computerization4u



For the whole workshop

Every device that comes in gets a card with a number and a QR code. You know where it is, who is working on it and how long it has been waiting. The customer follows it on their phone, without calling.

The front desk

Intake in a minute, slip and sticker, quote, payment, delivery.

The technician

Their cards on the tablet, stages at a tap, notes with photos, a timer.

The customer

Sees where the repair is and approves the quote from their phone.

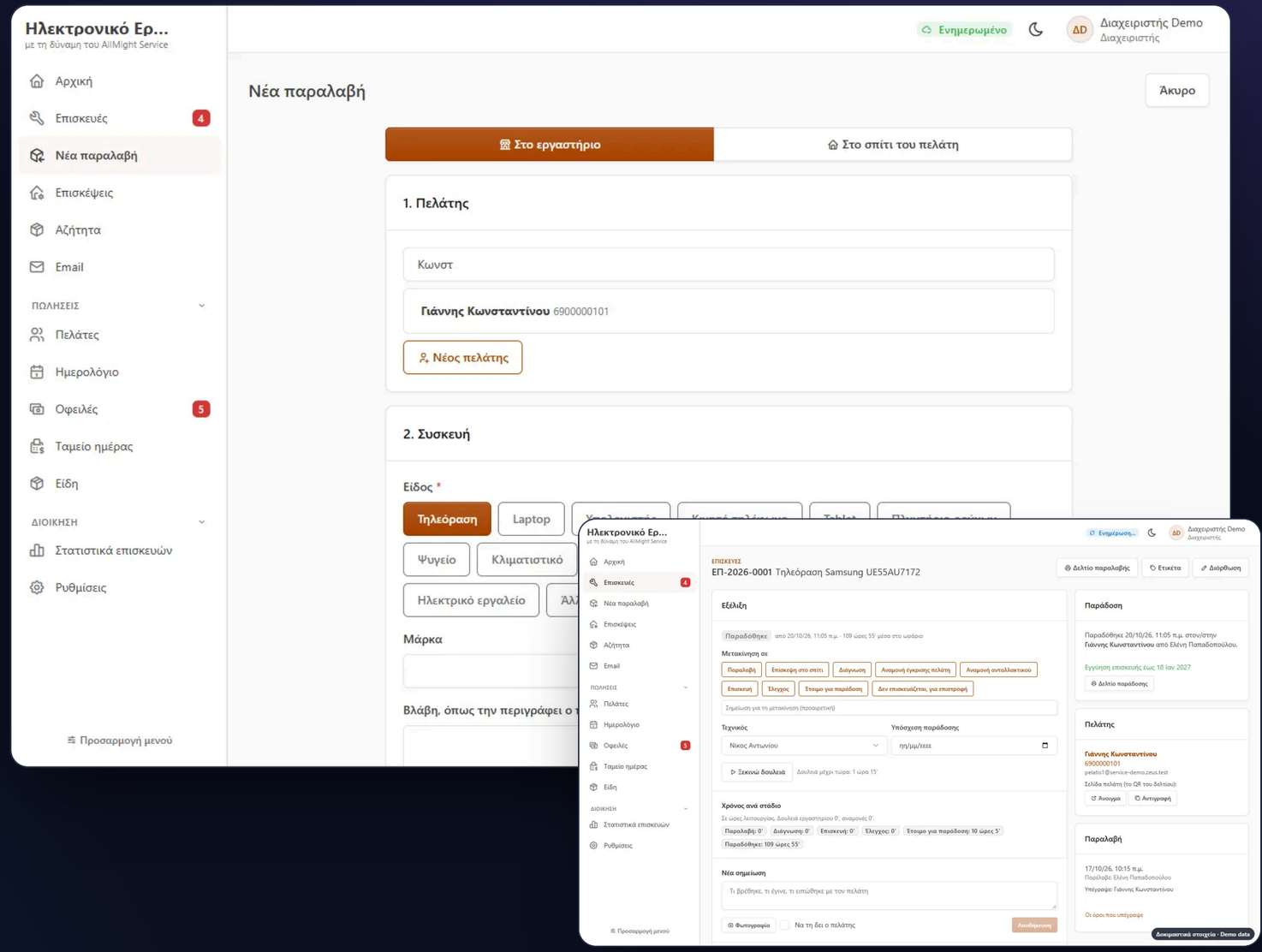
The owner

What is late, how long each stage takes, what each technician did and what came in.

Intake with a signature, a slip and a sticker

Customer, kind of device, brand, model, serial number, fault, accessories and photos. The customer signs your terms on the screen. Out comes an intake slip with a QR code for the customer and a sticker for the device.

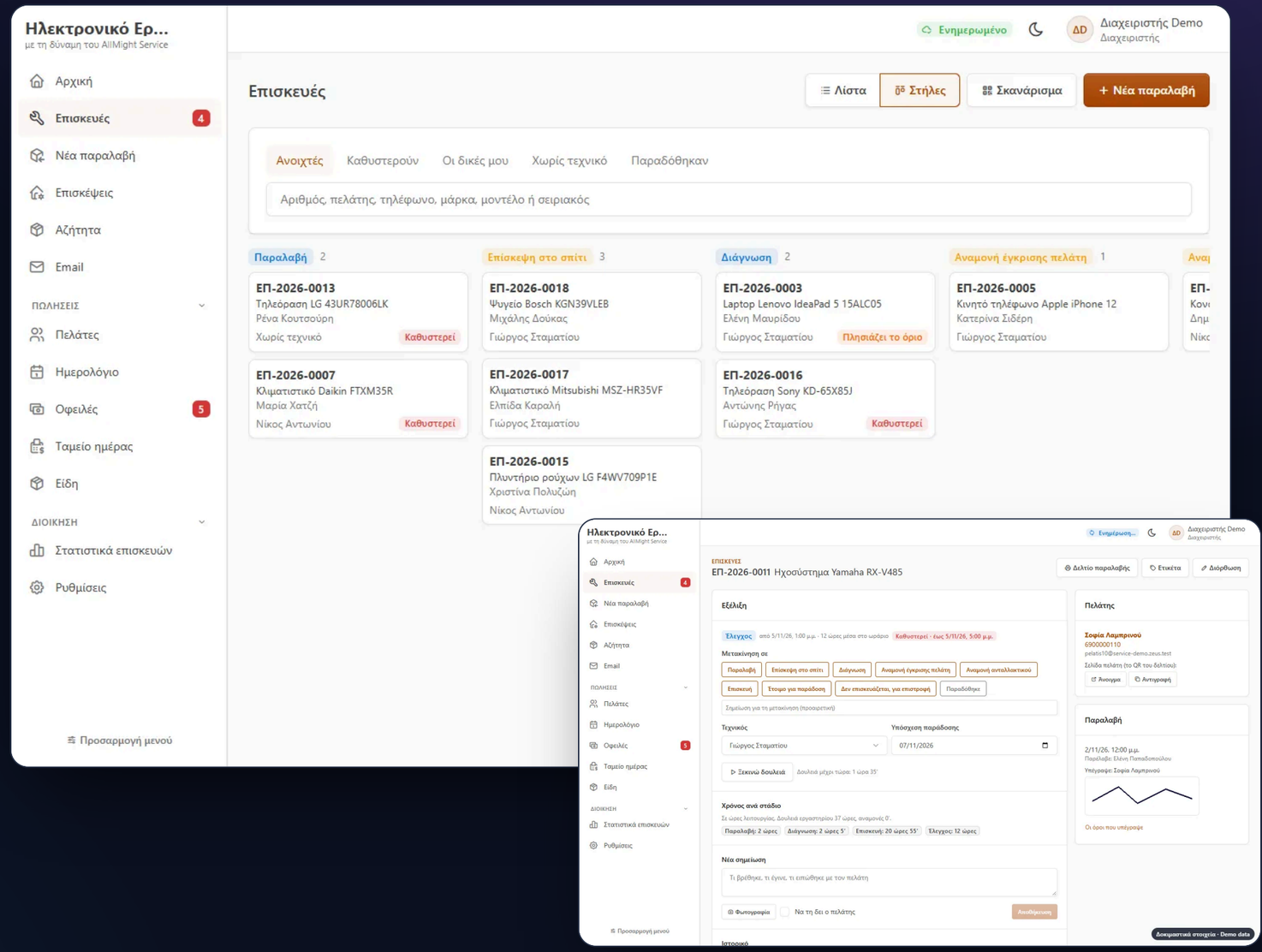
- ✓ Serial number by camera, and a warning if the same device has been in before
- ✓ «Repair without asking up to €X»
- ✓ The device's code locked, seen only by the technician and erased on delivery
- ✓ Stickers in three sizes for a thermal printer



Stages, columns and time

The device goes through the stages you set: intake, diagnosis, approval, part, repair, testing, ready. Time counts only in opening hours, and it stops while waiting for the customer or a supplier.

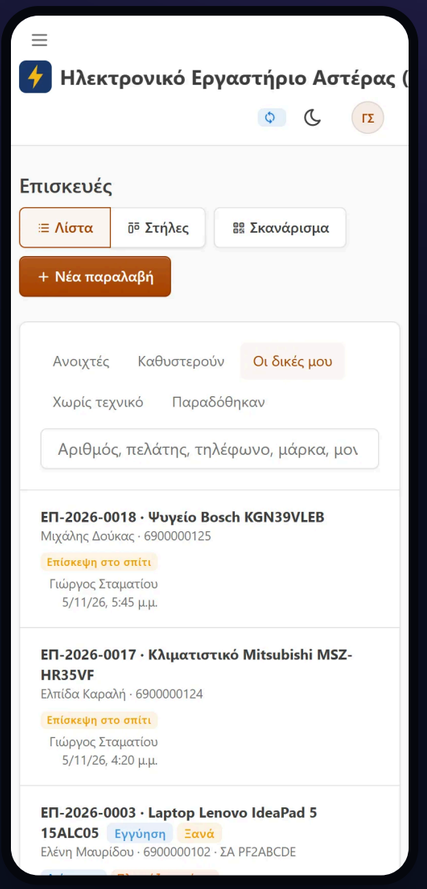
- ✓ A time limit per stage
- ✓ Columns with drag and drop, or a list
- ✓ Notes and photos at every stage, with the full history
- ✓ Time per stage and the technician’s working hours



The technician on a tablet

Technicians see their own cards, scan the sticker to open the device, press «start work» and move it on. They change only their own cards or free ones.

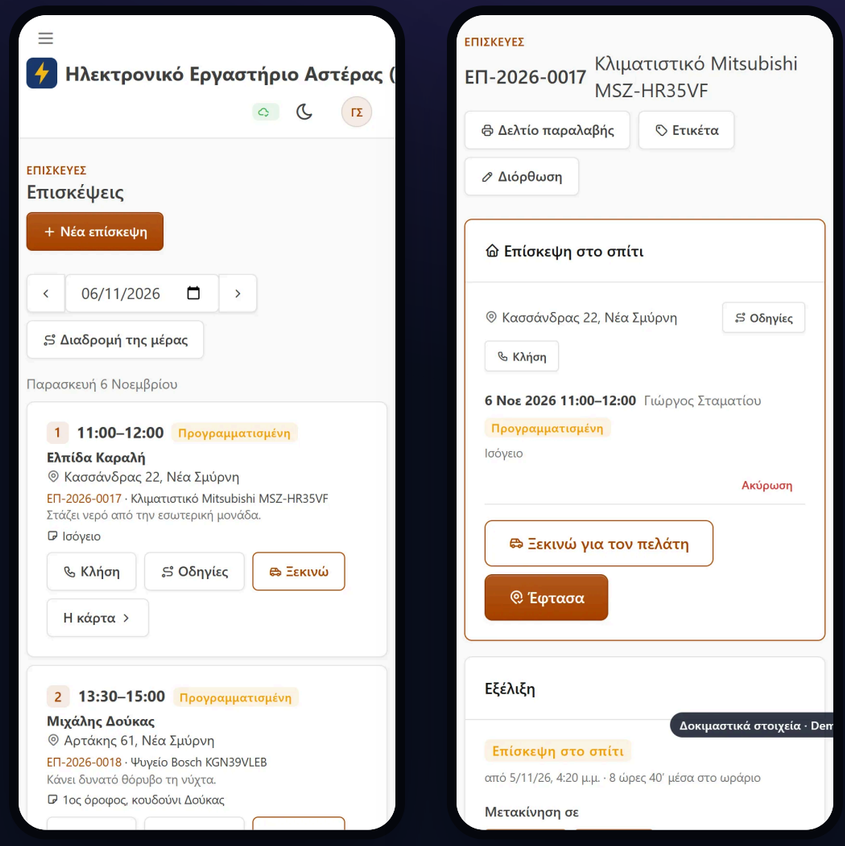
- ✓ Assigned by the manager, or «I'll take it»
- ✓ Moves and notes work offline and are sent later with the right time
- ✓ No money on their screens



Repairs at the customer’s home

A call becomes a card with the address, day, time and technician, and goes into their calendar. On the phone the technician sees the day’s visits in order, gets directions on the map, presses «on my way» and the customer sees they are coming. At the home the customer signs the terms on the technician’s phone.

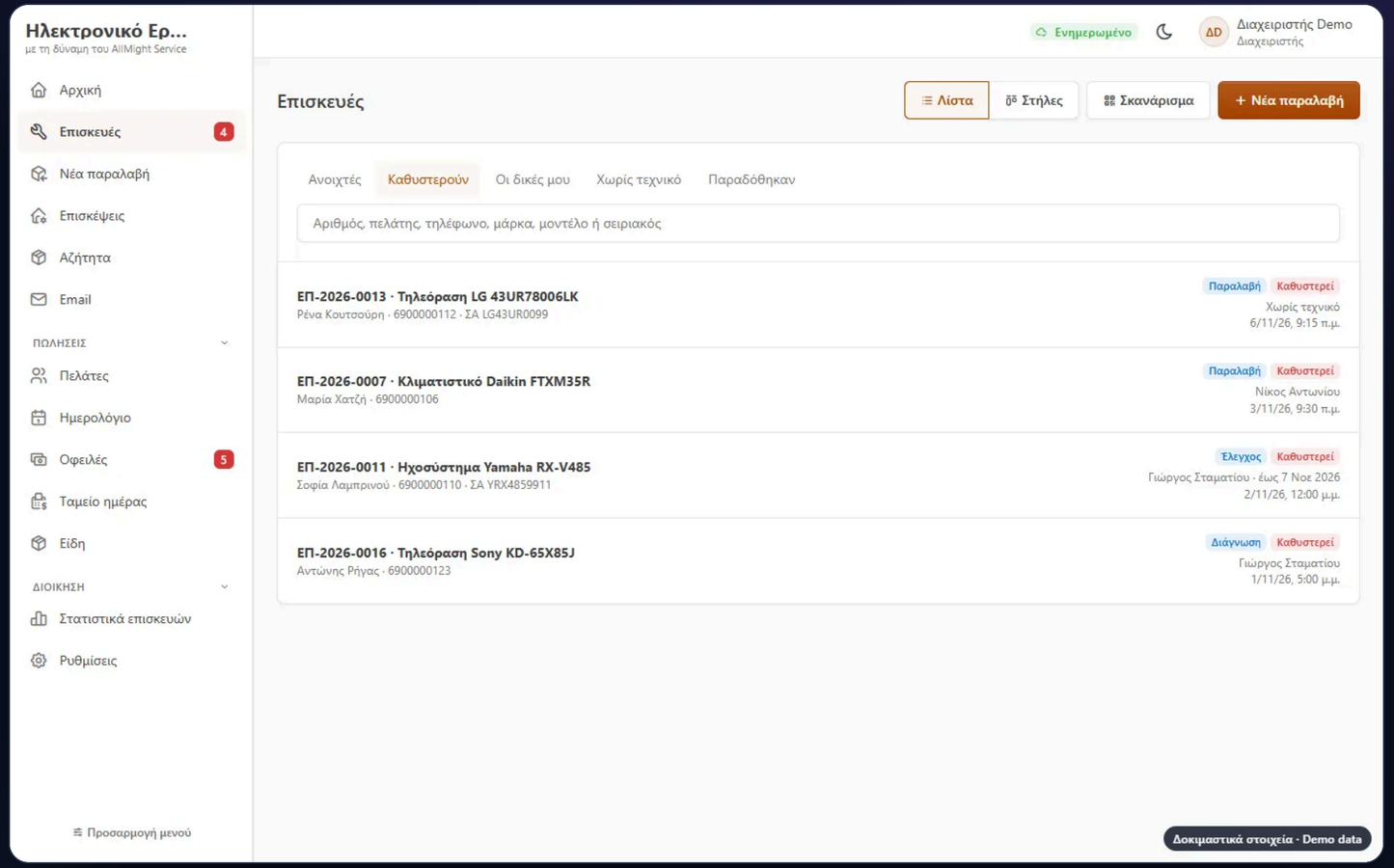
- ✓ Repaired on the spot: handed back with a signature and a warranty
- ✓ Or taken to the workshop, where it goes on as any repair
- ✓ Or another visit is booked, for example when the part arrives
- ✓ A visit fee on every visit, or only when nothing gets repaired, as you choose



Nothing gets forgotten

Whatever passed its stage's limit, or was handed over and left untouched, shows as a number beside the menu. The technician is told, and if as long again goes by, the manager too.

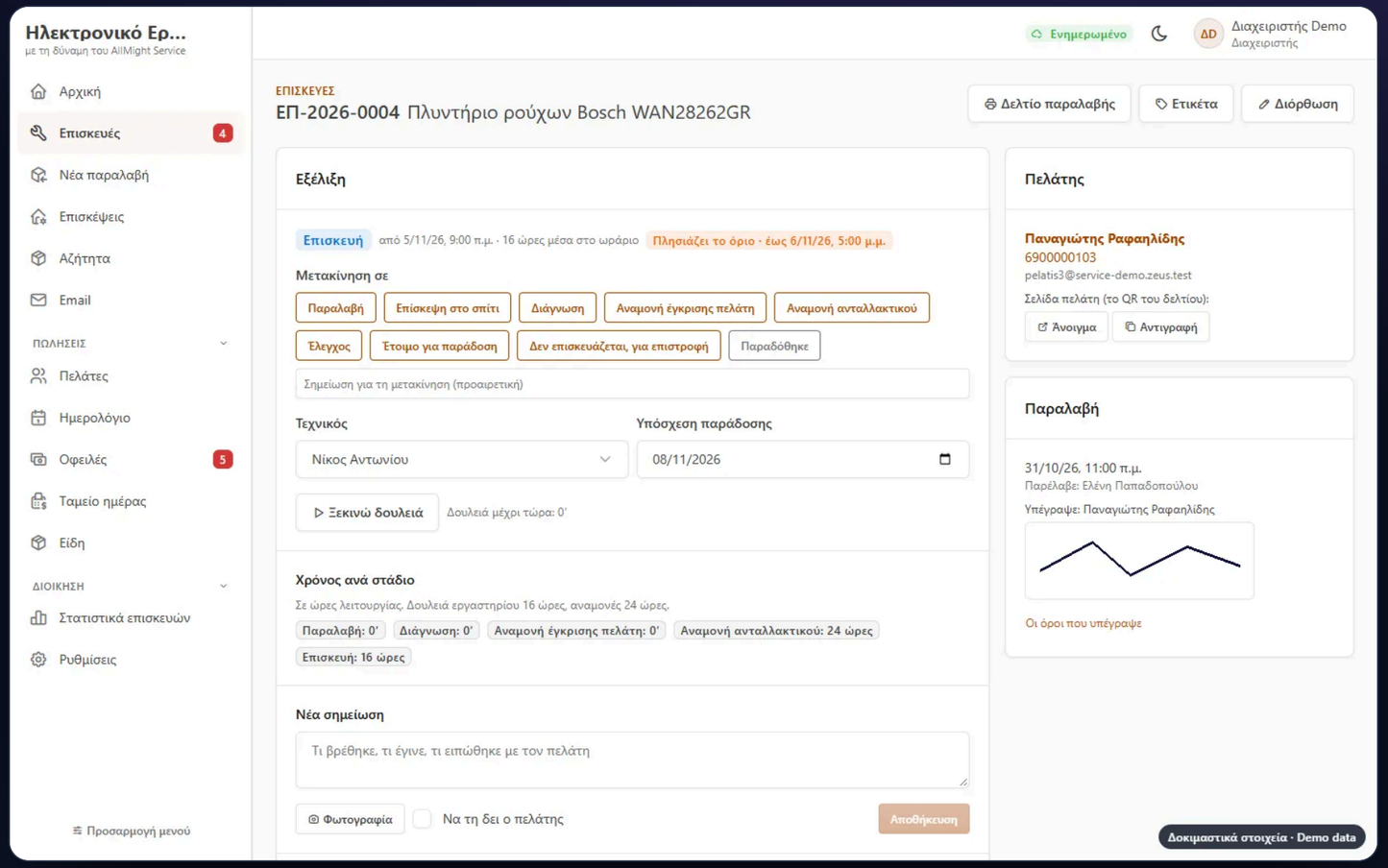
- ✓ A «late» tab
- ✓ A morning email summary
- ✓ Promised delivery days on the calendar



Quote, approval and payment

Labour and parts from your items, with VAT. The customer approves with a signature at the workshop, on the phone or from their own phone, and the card moves on by itself. Within the «no need to ask» limit it is approved at once.

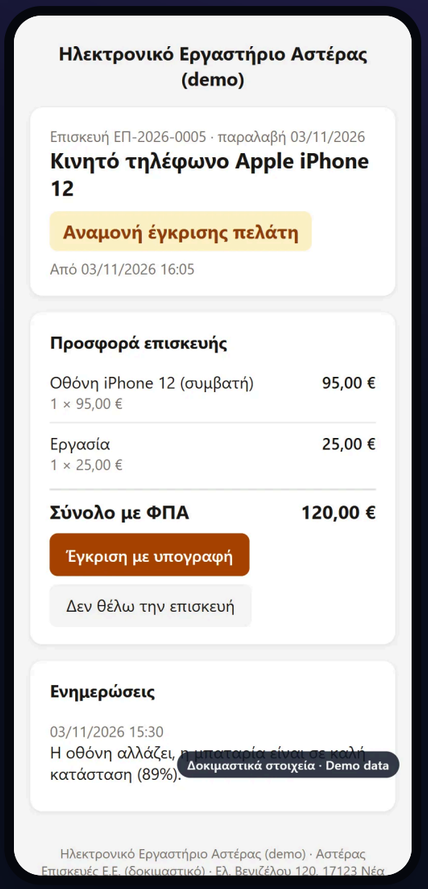
- ✓ Deposit, charge, payment with a receipt
- ✓ A diagnosis fee if the customer says no
- ✓ A new version of the quote when something changes
- ✓ Debts and the day’s takings together with everything else



The customer follows the repair

The QR code on the intake slip opens a page on the customer’s phone: which stage the device is in, when it should be ready, what you wrote to them, and the quote to approve.

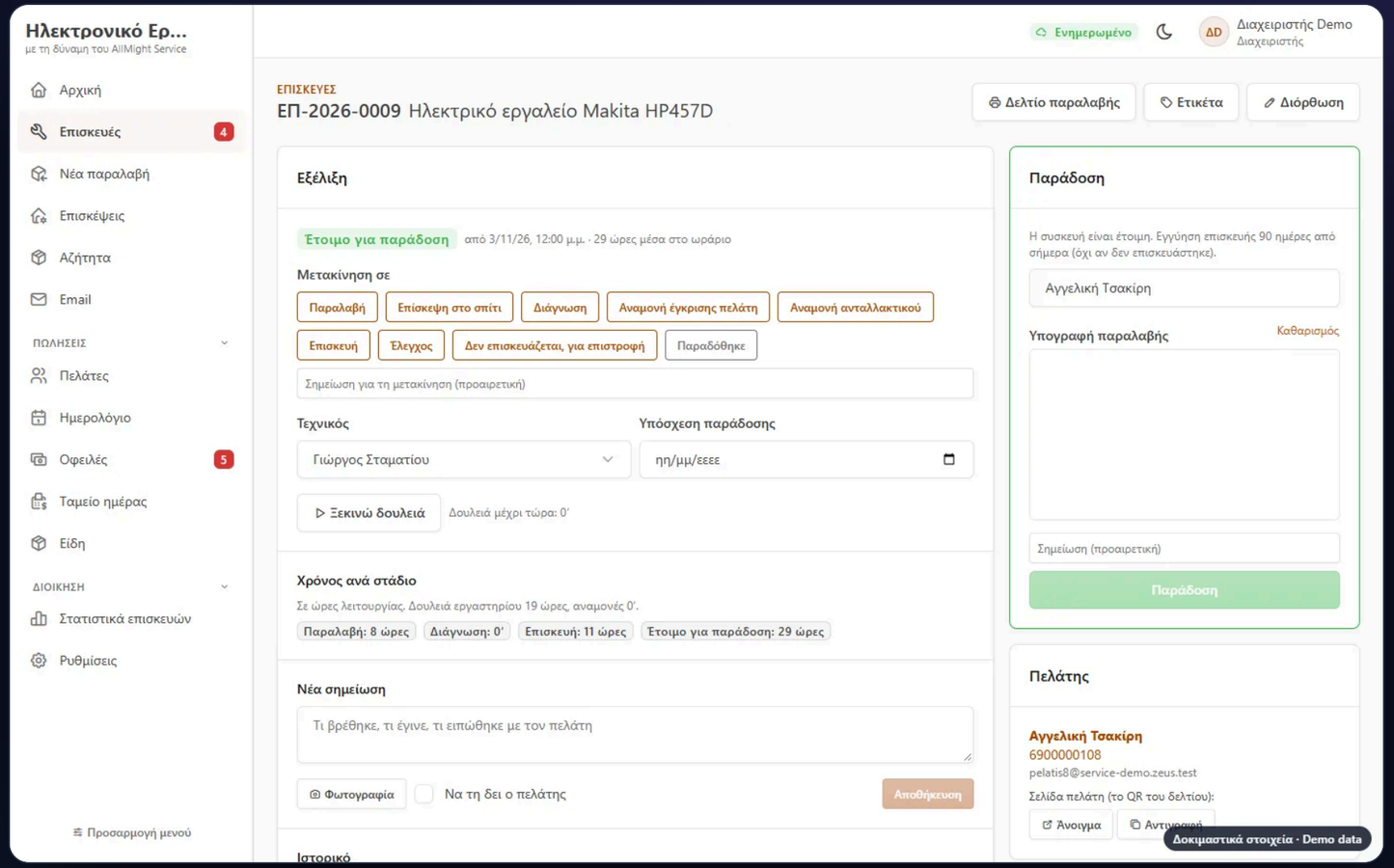
- ✓ No password and no app
- ✓ No internal notes, technician or debts shown
- ✓ Emails at the stages you choose, only if you turn them on



Delivery with a warranty

When the device is ready, the customer signs for it on the screen and gets a delivery note with the work done and the repair's warranty. If it comes back within the warranty, the program knows it from the serial number.

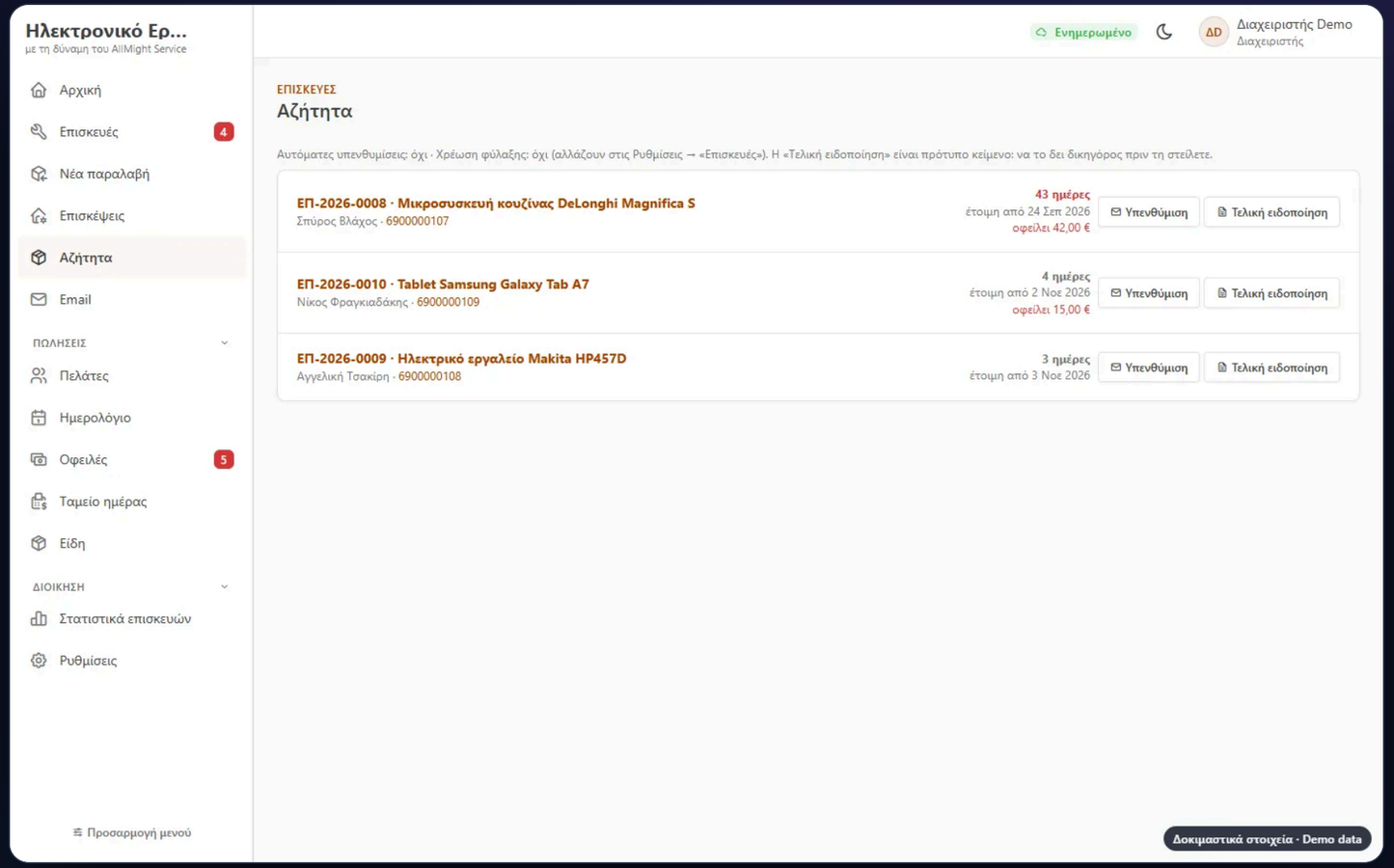
- ✓ A warranty in days you set
- ✓ A warning if money is still owed
- ✓ No warranty when it goes back unrepaired



Uncollected devices

Ready devices the customer has not picked up, with the days, the phone number and what is owed. A reminder at a click and a final notice as a letter.

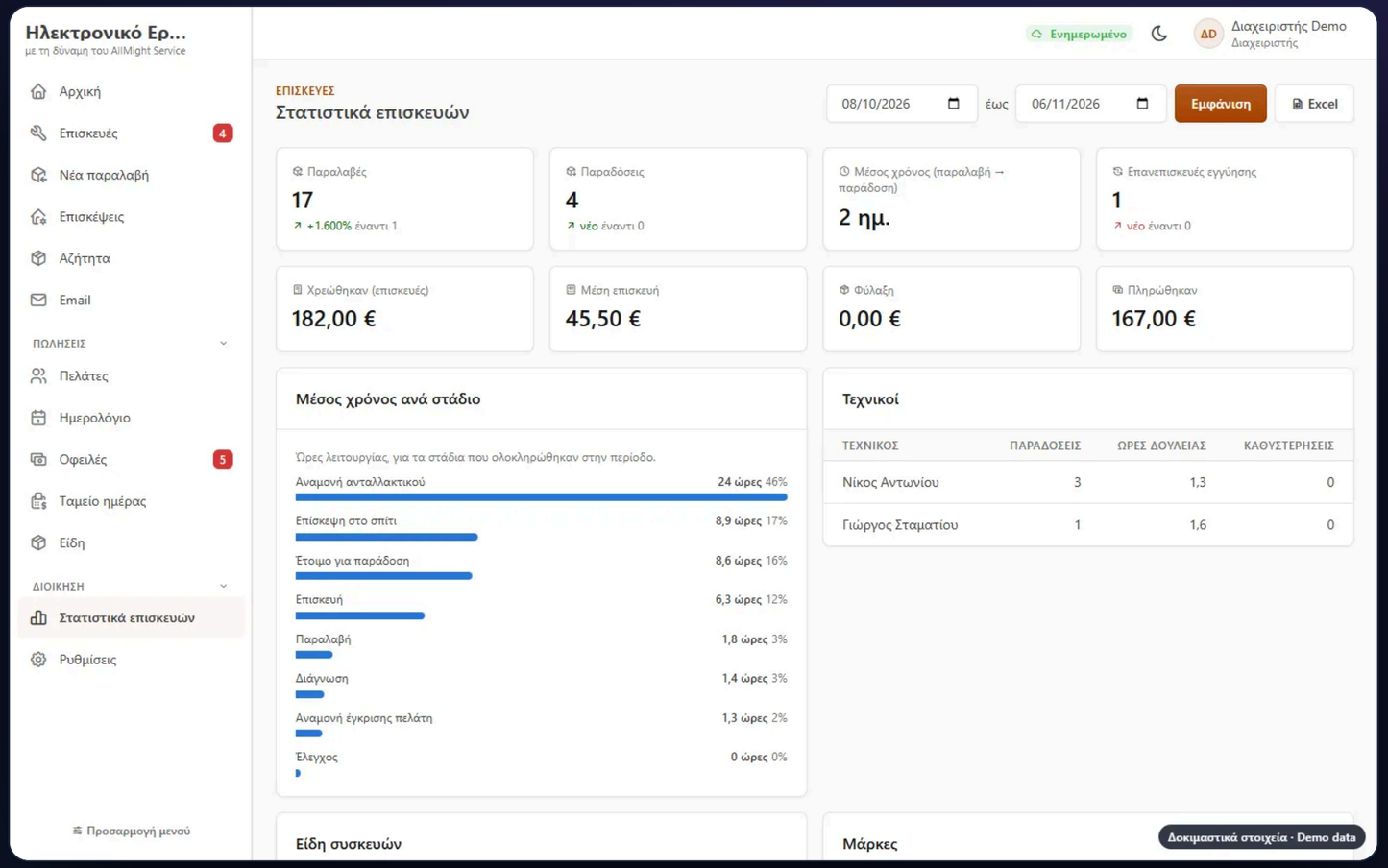
- ✓ Automatic reminders, if you want them
- ✓ A monthly storage charge after the days you set, if you want it
- ✓ Have your lawyer check the texts



Statistics

Intakes and deliveries, average repair time, which stage devices wait in longest, what each technician did, kinds and brands, charges and payments, compared with the previous period.

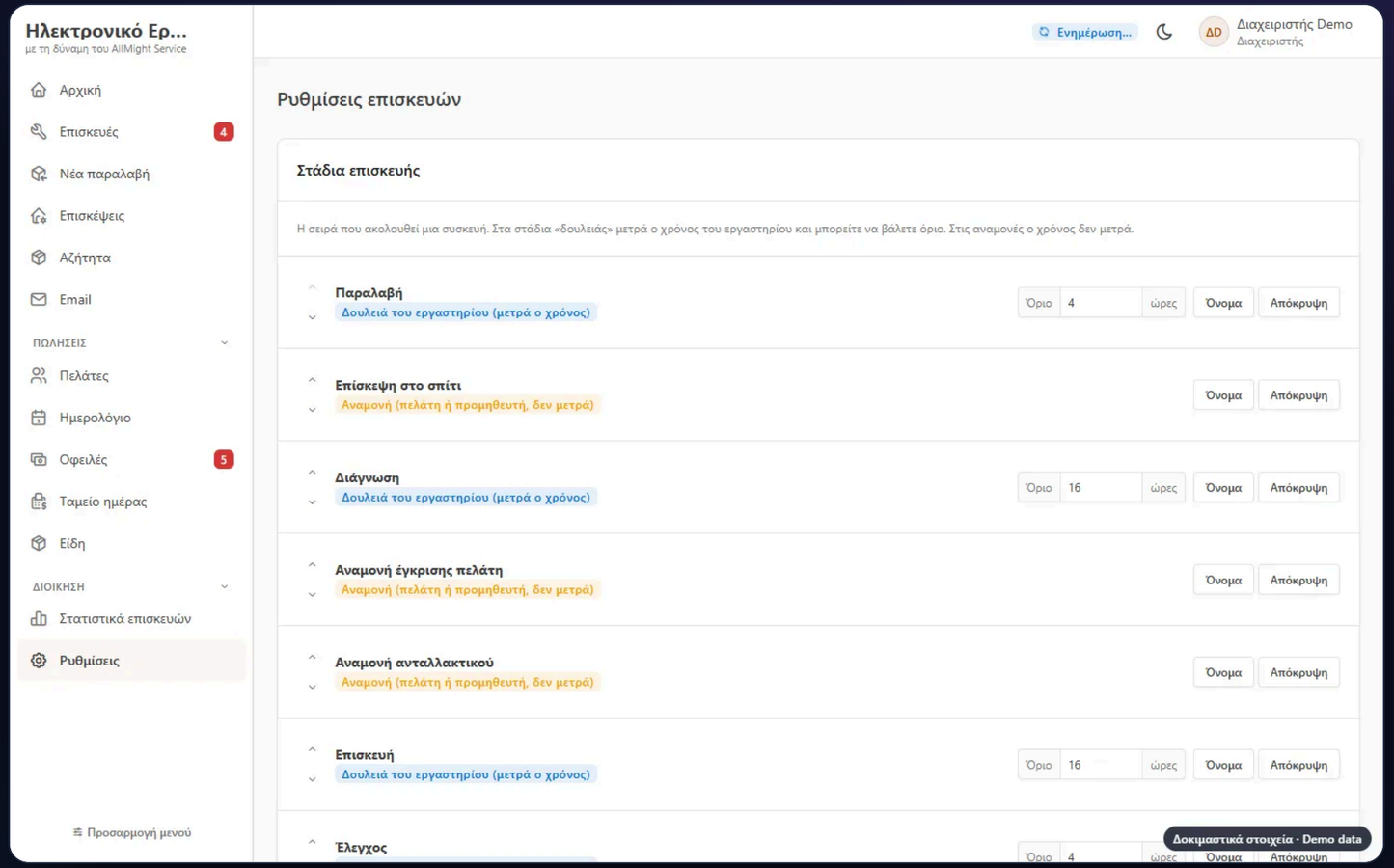
- ✓ Excel with the period’s deliveries
- ✓ Re-repairs within warranty



Made to fit your workshop

Stages, time limits, opening hours, kinds of devices and their accessories, intake terms, slip and sticker size, warranty and diagnosis fee are all in the settings.

- ✓ Ready-made stages and kinds from day one
- ✓ Stages are never lost or deleted, only hidden



And also

Roles

Front desk, technician and manager each see what they need. Technicians see no money.

With the AllMight suite

Customers, charges and payments from a shared system, a calendar and e-invoicing where needed.

Photos

At intake and at every stage, made smaller on the phone before they are sent.

No signal needed

Moves and notes are made offline and sent later.

Security

The device’s code is encrypted, and every look at it is written down.

Nothing to install

Opens in the browser on a computer, tablet or phone.

Let’s see it with your devices

A demonstration, your own stages and kinds, and a trial period.

- ✓ Monthly subscription
- ✓ Works on computer, tablet and phone
- ✓ Nothing to install, it opens in the browser

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